



Virtual/Phone Consult

Many of our patients travel a great distance to have surgery with Dr. Brown, so we understand that it may not be possible for you to come to our office for your initial consultation. This is why Dr. Brown is happy to offer virtual consultations. Please complete our patient information form attached and email this back to our office along with the appropriate photos. This information will be reviewed personally by Dr. Brown. As discussed, the same **48 hour cancellation** policy applies as our in-person consultations.

Information about Photos:

Photographs are critical in determining if you are a good candidate for surgery. It is important that you upload good quality photos that adequately demonstrate the areas of concern. You will not be considered for a virtual consultation if your photos are missing or inadequate. Below are some tips for providing good quality photos:

- Provide proper lighting
- Photos against a solid color wall are preferred
- The best quality photos are taken by another person. Be very careful with “selfies” as they often have poor lighting, poor angles, or do not adequately show the areas of concern.
- Photos should be recent.
- **Photo size should be under 5mb per photo.**
- **Submit the following 4 views for Dr. Brown.**
 - 1) Front View
 - 2) Side View Right
 - 3) Side View Left
 - 4) Posterior View (if applicable)
 - **SUBMIT TO: Missy Olson - molson@rbrownmd.com**
- **When Emailing photos, please send encrypt to ensure privacy. Here are the steps to encrypt:**
 - In subject line type exactly as shown: [encrypt]
 - **MUST HAVE THE BRACKETS AS SHOW ABOVE**
- ***If you're having problems sending photos please give our office a call: 480.947.2455**